

 July 21, 2020

Citrix Workspace app for Mac contains a single installation package and supports remote access through Citrix Gateway, and Secure Web Gateway.

You can install Citrix Workspace app for Mac in any of the following ways:

- From the Citrix website
- Automatically from Workspace for Web
- Using an Electronic Software Distribution (ESD) tool.

## Manual install

### By a user from Citrix.com

As a first-time user, you can download Citrix Workspace app for Mac from Citrix.com or your own download site. You can then set up an account by entering an email address instead of a server URL. Citrix Workspace app for Mac determines the Citrix Gateway or StoreFront server associated with the email address. Then it prompts the user to log on and continue the installation. This feature is referred to as email-based account discovery.

#### **NOTE:**

A first-time user is a user who does not have Citrix Workspace app for Mac installed on their user device.

Email-based account discovery for a first-time user does not apply if you have downloaded from a location other than Citrix.com (such as a Citrix Receiver for Web site).

If your site requires the configuration of Citrix Workspace app for Mac, use an alternate deployment method.

### Using an Electronic Software Distribution (ESD) tool

A first-time Citrix Workspace app for Mac user must enter a server URL to set up an account.

### From Citrix Downloads page

You can install Citrix Workspace app for Mac from a network share, or directly on to the user device. You can do this by downloading the file from the Citrix website at <http://www.citrix.com>.

To install Citrix Workspace app for Mac:

1. Download the .dmg file for the version of Citrix Workspace app for Mac you want to install from the Citrix website. Open it.
2. On the Introduction page, click **Continue**.
3. On the **License** page, click **Continue**.

4. Click **Agree** to accept the terms of the License Agreement.
5. On the **Installation Type** page, click **Install**.
6. Enter the user name and password of an administrator on the local device.

## Uninstall

You can uninstall Citrix Workspace app for Mac manually by opening the .dmg file. Select **Uninstall Citrix Workspace App** and follow the on-screen instructions. The .dmg file is the file that is downloaded from Citrix when installing Citrix Workspace app for Mac for the first time. If the file is no longer on your computer, download the file again from [Citrix Downloads](#) to uninstall the application.

## Upgrade

Citrix Workspace app for Mac sends you notifications when there is an update available for an existing version or an upgrade to a newer version. Alternatively, you can also right-click on the Citrix Workspace app icon and click **Check for Updates** to find out whether updates or upgrades are available.

You can upgrade Citrix Workspace app for Mac from any of the previous versions of Citrix Workspace app for Mac.

When you perform an upgrade to a newer version of Citrix Workspace app for Mac, the previous version is uninstalled automatically. You do not need to restart your machine.